



3225 Dow Drive Russellville, Arkansas, USA, 72802 TEL: +1-479-968-8810 FAX: +1-479-968-8816

Electrode Customer Information Form

Contact/Shipping Information

Customer Name: _____

Parent Company Name: _____

Shipping Address:

Street: _____ City: _____

State: _____ Country: _____ Postal Code: _____

Delivery Hours: _____ to _____ Truck Type Required: Van Flatbed 20' Container Other _____

Billing Address:

Street: _____ City: _____

State: _____ Country: _____ Postal Code: _____

Purchasing Contact: _____ Tel: _____ Fax: _____

Receiving Contact: _____ Tel: _____ Fax: _____

Product Information

1) Electrode Diameter (mm/ins) _____ Length (mm/ins) _____ Grade: UHP HP

Pin Diameter (mm/ins) _____ Pin Length (mm/ins) _____ Pitch 3TPI 4TPI M/F

Pitch Plug Preset Standardization: IEC JIS NEMA IEC Pin designation _____

2) Electrode Diameter (mm/ins) _____ Length (mm/ins) _____ Grade: UHP HP

Pin Diameter (mm/ins) _____ Pin Length (mm/ins) _____ Pitch 3TPI 4TPI M/F

Pitch Plug Preset Standardization: IEC JIS NEMA IEC Pin designation _____

Note: If more than two sizes or grades are used, please use additional copies of page 1.

USA

10 South Riverside Plaza
Chicago, Illinois 60606
TEL: 312-559-2999
FAX: 312-559-9064

EUROPE

Box 13000 (Post)
Stockviksverken (Courier)
850 13 Sundsvall, Sweden
TEL: +46-60-13-41-88
FAX: +46-60-13-41-28

Revised 03/27/09



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Electrode Customer Information Form

Furnace Operating Information

Furnace Number				
Electrode Size/Grade (D x L)/(grade)				
Type (melt, ladle, degas)				
Furnace manufacturer				
Year installed				
Capacity (MT/ST)				
Transformer (MVA)				
Peak Secondary Current (KA)				
Avg. Secondary Current (KA)				
Maximum secondary voltage (volts)				
Tap-to-tap time (minutes)				
Heats per day (number)				
Hours per day/days per week melting (number)	/	/	/	/
On-power time (minutes)				
Refining time (minutes)				
Typical electrode consumption (lbs/ST or kg/MT)				
Target electrode consumption (lbs/ST or kg/MT)				
Typical breakage per month (number)				

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